

MEAL PLANS FAQ

How do I sign up for a meal plan?

It's easy! To sign up for a meal plan

- Visit us in person at the Food Services office, at 6230 Coburg Road, in the lower level of Howe Hall
- [Purchase your plan online](#) through the DalCard site. (Login required)
 - You can pay with credit card, or charge it to your student account

Where can I use my meal plan membership?

Your meal plan membership can be used at [Howe Dining Hall](#), [Shirreff Dining Hall](#), and [O'Brien Dining Hall](#). Food Bucks can be used at any [Dalhousie Food Services-operated retail location](#) on campus.

How does the meal plan work?

When you use your meal plan at the Dining Halls, simply present your DalCard to our checker at the door. Once you are in the dining hall, you are free to eat and drink as much or as little as you like during your entry into the hall. Each time you enter and exit the dining halls, it counts as a single meal deduction from your meal.

Is my meal plan membership refundable?

Yes, your meal plan membership is refundable within 10 days of purchase (minus any meals you have eaten or Food Bucks used during this time). After 10 days, there will be a \$100 administration fee to refund your plan. Note that there are no refunds after 30 days from purchase date.

Does my meal plan expire?

The [Tiger](#), [14](#), and [10](#) Plans expire on the last day of exams at the end of each term. Our Block Plans ([100](#) and [80](#)) expire on the last day of exams in April.

What happens if my DalCard is lost or stolen?

Please notify the DalCard Office (902-494-2334) or Dalhousie's Security Office (902-494-6400) as soon as possible.

How do I check my balance?

You may [check your Food Bucks balance](#) or meal plan info through [DalCard](#). You may also contact the Food Services Office at 902-494-2078 or [by email](#).

How do I add money to my meal plan membership?

Easy! To add money to your DalCard

- [Visit the DalCard site and add money online](#) (Login required)
- Go to the [DalCard Office](#) at Howe Hall (6230 Coburg Road)
- Go to [retail food locations](#) on campus and add funds at the cash register

Do unused Food Bucks on my meal plan carry over from the Fall to Winter semester?

Yes, your unused Food Bucks do carry over from the Fall into the Winter semester. At the end of the academic year, any unused Food Bucks are non-refundable.